



KONICA MINOLTA
PROFESSIONAL SERVICES

*Specialised Support
and
Management Services*



Specialist Network Support Services

When the source of a problem cannot be established Konica Minolta Professional Services technical solution specialists are called in. They are network experts with qualifications in a wide range of operating platforms and applications. In conjunction with support engineers and on-site IT people, they can accurately establish the cause of the problem using various fault finding techniques and cutting edge network analysing equipment.

Management / Support Services (On-Site Engineers)

To ensure businesses gain maximum return on their investments, a full range of support services is available to suit their business needs. With this comes the assurance that when problems arise, they will be resolved quickly with minimum impact to the business. This keeps document solutions functioning efficiently to ensure maximum productivity across the organisation. Konica Minolta Professional Services can also provide full-time on-site engineers to manage any solution and ensure that call-out times are eliminated. By providing skilled and qualified personnel to our clients, we free up the client's resources to focus on what they have been employed to do.

