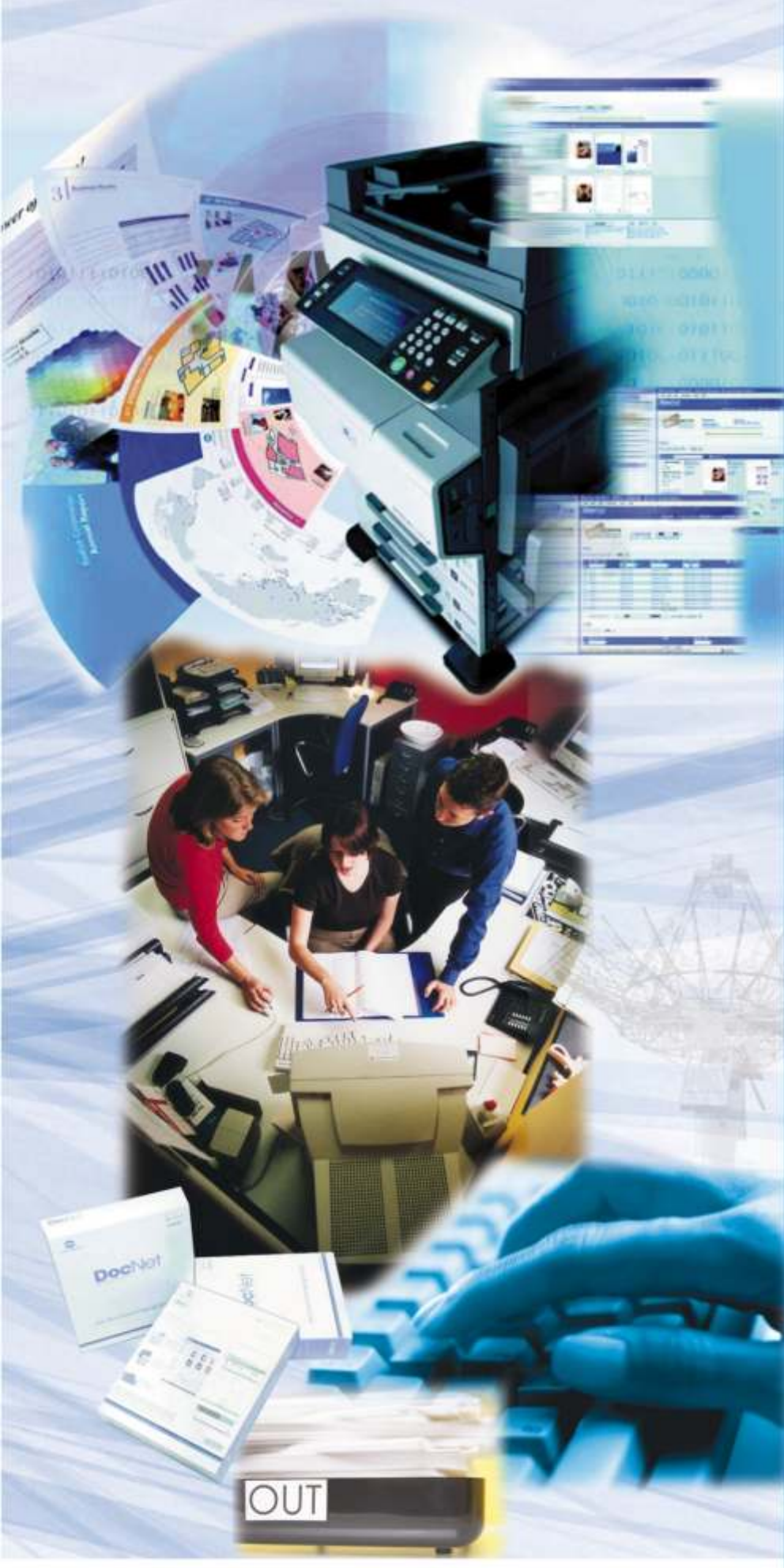




KONICA MINOLTA
PROFESSIONAL SERVICES

Installation and Configuration



Installation



Gone are the days of office equipment arriving in a box and being unpacked, plugged in and switched on in a matter of minutes. Even stand-alone devices need to be correctly configured for optimum in functionality and effectiveness according to clients' specific needs.

The Konica Minolta Professional Services installation and support team comprises three divisions that ensure expert service delivery and support for the installations of new Konica Minolta Products. The team is made up of Software Engineers, Colour Specialists and Production Printing Specialists. Each team is responsible for customer consultation, confirmation of the customer's requirements.



Network Configuration

Network installations present complex and time sensitive challenges. The necessary skills are available to ensure Konica Minolta Professional Services 's INFORMETA solutions fully integrate into a client's existing or intended

The server exchange team is responsible for setting the solution's foundation through extensive planning, preparation and by executing a smooth installation of Document Accounting, e-Document Delivery and Document Content Solutions.

The team's vast and detailed industry and product experience and knowledge means they provide the highest level of support, ensuring the correct infrastructure and most stable solution gets implemented properly the first time. The server team consists of network and server specialists with Microsoft, Linux, Novell, MAC and Sun certification, ensuring the best support available, countrywide.



Migration Services

Our migration services division assists clients in migrating from outdated to upgraded equipment and solutions.

Change brings fear for organisations and employees alike. Konica Minolta Professional Services helps eliminate these fears by providing a comprehensive migration service that has negligible impact on the productivity of the organisation and its employees.

Konica Minolta Professional Services ' migration services include decommissioning of old solutions, commissioning of new solutions, providing back-up